



P.O. Box 230
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Pendleton, IN 46064

Residents of the Town of Pendleton
Residents of Fall Creek Township
Residents of Green Township

October 22, 2018

Subject: Insurance Service Office Classification

During 2017, Pendleton Community Volunteer Fire Department underwent a review of our operations by the Insurance Service Office (ISO). ISO uses this review as part of their process to set the Public Protection Classification (PPC) for the Fire Service in our response area. Some insurance companies will use this classification to determine homeowner's insurance rates.

Effective July 1, 2014, ISO changed the way they determine the classification. The new classification includes our response area as a whole instead of separating them out by the Town and the two Townships. Due to this new process, your classification may have changed which might affect how your insurance company determines your rate.

The rating considers these areas:

- The Department's equipment, personnel and operations.
- The water supply.
- The proximity the residence is to a fire station and/or the water supply.

Pendleton Community Volunteer Fire Department has not made significant changes in our equipment, personnel or operations.

Regards,

Jeff Moore
Chief of the Department
Pendleton Community Volunteer Fire Department.

cc: Pendleton Town Council
Fall Creek Twp Trustee
Green Twp Trustee